



24 July 2017



## Changes in services for unemployed jobseekers in Pirkanmaa as of 1 August

As of 1 August 2017, your municipality of residence (Tampere, Kangasala, Lempäälä, Nokia, Orivesi, Pirkkala, Punkalaidun, Sastamala, Vesilahti or Ylöjärvi) will be responsible for your employment services instead of the Employment and Economic Development Office (TE Office) for Pirkanmaa.

### Welcome new customer

According to the information we received from the Pirkanmaa TE Office, you will become a customer of employment services provided by your municipality of residence. The change of service model will not cause any changes in your unemployment security. Make sure, however, that your registration as a jobseeker remains valid.

### Your own case worker will provide support in your job search

As of 1 August 2017, your municipality of residence will provide services to support you in finding a job and a designated coach or case worker. He or she will assess your situation with you and support you in finding work.

### We will contact you

Employment services in your municipality of residence will get in touch with you at the latest by 29 September 2017. You can prepare in advance. Consider, for example:

- What kind of support do you need in finding a job?
- How do your professional skills need to be updated?
- Are you interested in entrepreneurship?
- What other issues are affecting your search for and ability to accept a job?

### What should you do?

**If you have previously arranged appointments, services or tasks relating to jobseeking, please remember to deal with them as agreed by the deadline in order to prevent interruptions in your unemployment security. Contact the municipality of residence where you will be dealing with your job search issues in the future.**

If you do not have any incomplete tasks or services at the TE Office, all you need to do is wait for your municipality to contact you.

Make sure that your contact information is up to date in E-services at [te-palvelut.fi](http://te-palvelut.fi) > Oma asiointi (in Finnish and Swedish).

E-services will continue to function as an online service channel where you can check and edit your information as before.





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**Who will the change concern?**

The change will apply to approximately 22,000 unemployed jobseekers in Pirkanmaa entitled to unemployment benefits (labour market subsidy or basic unemployment allowance) paid by Kela. These customers will be transferred in the customer information system from the TE Office to become customers of the municipality. During August, there will be a transition phase in customer service.

**What are the grounds for the change?**

The change concerns a regional employment and business services pilot scheme starting in Pirkanmaa on 1 August 2017 where municipalities in the city region of Tampere as well as Sastamala and Punkalaidun will develop customer-oriented, effective employment services.

The change is based on the Act on the regional provision of public employment and business services and a pilot scheme concerning working life try-out.

**Information in other languages**

Further information is available on the following websites:

**[www.tampere.fi/tyollisyyspalvelut/tyollisyyskokeilu](http://www.tampere.fi/tyollisyyspalvelut/tyollisyyskokeilu)**

Frequently Asked Questions and Answers can be found on the following websites:

**[www.tampere.fi/tyollisyyspalvelut/useinkysytya](http://www.tampere.fi/tyollisyyspalvelut/useinkysytya)**

Information in English and other languages: **[www.tampere.fi/localemploymentexperiment](http://www.tampere.fi/localemploymentexperiment)**

Further information will also be available in your own municipality as of 1 August 2017:

City of Tampere, tel. 040 801 6581 or 040 8064 127

Municipality of Kangasala, tel. 050 467 2345

Municipality of Lempäälä, tel. (03) 5655 2337

City of Nokia, tel. 040 133 4773

City of Orivesi, tel. 040 133 9270 or 050 432 2651

Municipality of Pirkkala, tel. 040 133 5796

Municipality of Punkalaidun 040 631 4026

City of Sastamala, tel. 040 631 4026

Municipality of Vesilahti, tel. 050 570 3220

City of Ylöjärvi, tel. 044 486 0625

Customers in Tampere should contact the office in Tampere at Sumeliuksenkatu 11, 3<sup>rd</sup> floor on weekdays between Monday and Friday from 9 am to 3 pm if they have any questions.

Content of information bulletin: City region employment services

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Address source: TE Services customer register

Tiedote työttömien työnhakijoiden palveluiden muutoksesta  
Englanti  
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