

CITY OF TAMPERE

BOOKING TIME FOR HOME SERVICE

Mon, Wed and Thurs from 9 a.m. to 11 a.m.

Tues from 12 a.m. to 3 p.m.

Southern District

Booking number 040 635 0549

Email [kotipalvelu.etela@tampere.fi](mailto:kotipalvelu.etela@tampere.fi)

Western District

Booking number 040 635 4832

Email [kotipalvelu.lansi@tampere.fi](mailto:kotipalvelu.lansi@tampere.fi)

Norther District and Orivesi

Booking number 040 648 7172

Email [kotipalvelu.pohjoinen@tampere.fi](mailto:kotipalvelu.pohjoinen@tampere.fi)

Client feedback can be sent to

<http://palvelut2.tampere.fi/e3/lomakkeet/9589/lomake.html>



CITY OF TAMPERE

HOME SERVICE

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*Social Services for Families with Children*

### Home Service for Families with Children

- Is preventive temporary assistance in daily life of families
- Is child care and domestic help, support to parenthood and management of daily routines together with the parents

### This service is granted

- To families having a child under 18, with emphasis on families with children under school age
- If the parent is tired or burdened
- To families with many children at the baby stage
- To overcome difficulties relating to pregnancy and caring for a baby
- To manage and strengthen the daily routines of a family
- In case of a sudden sickness of a parent or other difficult life situation in the family (for instance the parents' divorce)
- To a parent's necessary and temporary management of issues

### This service is not granted

- For a simple need for cleaning
- For reasons of studies or hobbies
- For a need for a personal assistant
- To facilitate a parent's going to work or to carry out distance work
- To take care of a child who has suddenly become ill, if the parent has the right to stay at home to take care of the child
- For a simple need for transport
- To replace children's day care

The Home Service for Families with Children cooperate if necessary with various professional parties such as the child welfare clinics.

At the moment of booking it is necessary to mention the presence of domestic animals.

### Family worker

- Discusses at the arrival the current need for help
- Supports family's independent management of things
- Helps in daily tasks at home such as child care and cooking
- Guides, advises and informs about other services
- Takes part in the KEINU team service of families with children

The persons working in the homes are properly qualified family workers bound to professional secrecy.

We operate as a training unit, and therefore, the family worker may be accompanied with a student.

### Services and prices

- 6 Euros an hour, minimum billing time is 2 hours and thereafter billing is calculated for the next starting hour with the precision of 30 minutes.
- Maximum price is 31 Euros for one visit
- Regular service with monthly fee. The amount of the fee depends of the number of visits, the size of the family and the total gross income of the family.

If necessary, it is possible to apply for the reduction or for the exemption of the fee.

### For further information

[www.tampere.fi/sosiaali-ja-terveyspalvelut/lapsiperheiden-palvelut/kotipalvelu-ja-perhetyo/kotpalvelu.html](http://www.tampere.fi/sosiaali-ja-terveyspalvelut/lapsiperheiden-palvelut/kotipalvelu-ja-perhetyo/kotpalvelu.html)