

Information on Local Government Pilot on Employment for immigrants and non-Finnish speaking jobseeker-customers

#### Local government pilot on employment

Local government pilots on employment begin on 1st March 2021 and they will last until 31st December 2024. In the local government pilot on employment, some of the unemployed jobseekers will be transferred to their municipality of residence. Thus, in the trial the municipality of residence is responsible for providing the TE Services i.e. the public employment and business services to its customers.

In the Pirkanmaa pilot area, City of Tampere International Talent Attraction and Migration service branch is centrally responsible for the services provided for immigrants on their integration period and non-Finnish speaking residents of Tampere. After the integration period has ended, the services of immigrant customers will be provided by their own municipality of residence. Services for all the other non-Finnish speaking jobseeker-customers will also be provided by their own municipality of residence. Multilingual info Mainio serves all the immigrant residents of Pirkanmaa who need information and guidance in their own language.

If you are a customer of the local government pilot, you will be notified of it in person. You will be transferred automatically as a customer of the pilot and you do not have to contact the local government pilot or the TE Office separately for this reason.

During the trial, new jobseekers still continue to register normally at the Pirkanmaa TE Office. Online E-Services are in use. The TE Office will direct the eligible customers to the local government pilot on employment. Once directed to the services of the local government pilot on employment, the customer will continue to receive services from their own municipality of residence throughout the period of the pilot.

#### Registration as jobseeker in the E-Services

##### As a customer in the local government pilot on employment

You will be assigned an own expert from the local government pilot on employment who will help you with all matters related to employment. Your expert will advise you, for example, with topics related to services, statements and decisions made by the authorities.

##### Customer's checklist

- If you have previously agreed with the TE Office on some appointments, services or tasks related to your job seeking, remember to take care of them within the deadline. By doing this, you will avoid any interruptions in your unemployment security.
- Report any changes in your situation in the E-Services, for example, if you start work or studies or if your contact information changes.
- If you need help or you have questions to ask, you can call the national telephone services for personal customers, tel. 0295 025 500 (Mon-Fri 9:00 -16:15) or leave a contact request through E-Services.
- If you are beginning a new service, submit the related forms to the local government pilot well before starting the service.

##### Immigrants in the local government pilot

International Tampere Skills Centre (OSKE) provides services for all the foreign-language jobseekers living in Tampere as well as for the immigrant customers living in Pirkanmaa who are on their integration period. Help is available in matters related to employment and education.

Services available at the International Tampere Skills Centre (OSKE):

#### Personal OMA coaching

- OMA coach will support the immigrant customers in finding employment and guidance to education through personalised services.
- The services include the statutory integration processes: service need assessment and initial interview, integration plan, decision-making processes (pay subsidy etc.) and referral to services promoting education/employment.
- OMA coach discusses the competence mappings and education plans with the competence coordinators, and if necessary, also with the social services of the municipality of residence on supporting the customer and directing them to support services.
- OMA coach in municipality of residence draws up employment, activation and multidisciplinary plans for customers whose integration period has ended, and directs them to services supporting employment and education.

#### Job Searcher Services

- Business coordinators support customers by looking for employment opportunities and by mapping the business field and its needs.
- Business coordinators network actively with the business services in the area. The aim is to be able to offer immigrant customers various employment opportunities (work experience, pay subsidy gateway jobs, etc.).
- The business coordinator supports businesses in finding suitable support models and solutions when employing immigrant customers.
- Career Boost services are available for the highly educated and fast progressing customers.

#### Competence mapping

- Competence mapping is a one-week (five days) service package, which is carried out either remotely or via a hybrid model (a combination of remote and face-to-face services)
- The mapping period will provide personal educational and career guidance, assessment of Finnish language proficiency, assessment of general study skills, and identification of (potential) vocational competencies. The customer will be provided with a follow-up plan upon the completion of the mapping period.
- Mapping done by a special education teacher is available, if deemed necessary.
- The competence mapping is suitable for all immigrants who have completed Integration Training or have been living in Finland for a more extensive period of time and need to develop their competence in order to find employment.

For more information, e-mail: [tredu.oske@tampere.fi](mailto:tredu.oske@tampere.fi)

Contact information:

International Tampere Skills Centre

Rautatienkatu 10, 5<sup>th</sup> floor

[www.tampere.fi/oske](http://www.tampere.fi/oske)

[osaamiskeskus@tampere.fi](mailto:osaamiskeskus@tampere.fi)

tel. 041 730 1407

Multilingual info Mainio provides services for all immigrant residents of Pirkanmaa in various everyday topics. The customer's background or the reason for arriving in the country do not affect the availability of the Mainio info services.

The availability of Mainio's services:

- Multilingual Info. Information and guidance services in your own language support you in 16 languages with processes related to government services and entering the country.
- Mainio advisors provide answers to questions related to settling in, healthcare, hobbies, education, employment and living in Finland.
- Mainio advisors guide and support customers by directing them to the right kind of help when facing challenging life situations or difficulties in finding correct information on public services on their own.
- Information and guidance is provided in your own language, both remotely and on the spot (by phone, through Neuvoo application, visit).
- Mainio services also include initial mappings for customers outside the integration period, such as students and integration period parents.

Contact information:

Multilingual Info Mainio

Rautatienkatu 10, 1<sup>st</sup> floor

[www.tampere.fi/mainio](http://www.tampere.fi/mainio)

[mainio@tampere.fi](mailto:mainio@tampere.fi)

Neuvoo application (can be downloaded free-of-charge in Play Store and App Store)

FAQ

Who can I call, who is my employee?

Services will be provided to you either by your own municipality or the International Tampere Skills Centre. Telephone number of the Skills Centre is 040 730 1407.

I do not live in Tampere. Can I get help in job seeking from the International Tampere Skills Centre?

If your municipality of residence is part of the Pirkanmaa local government pilot on employment and you still have integration time left according to the Integration Act, you can get help in matters related to your employment at the International Tampere Skills Centre. If your integration period has ended, you can get help from your own municipality of residence.

I cannot speak Finnish well. Who will help me?

You can receive help from the OMA coach at the International Tampere Skills Centre, the business coordinator or the Multilingual Info Mainio.